

## How To Achieve Cleaning Change Solutions.

1



### INITIAL ASSESSMENT

Establish a baseline with stakeholders with a focus on people, processes, appearance, and logistics.

2



### WORKLOAD AND SUPPLY

Create the strategic plan customized to buildings and the specific needs with a focus on level of service.

3



### TRAINING OF WORKERS

Train cleaning workers filling the gap on training they have not received specific to workloaded tools and equipment.

4



### START UP SUPPORT

Hands on training with cleaning workers mitigating overwhelming times of change. Stability improvement for the process.

5



### LEADERSHIP TRAINING

Create sustainability throughout the system. New narrative to all levels mapped out from beginning to end.

6



### CULTURE CHANGE

Culture mapping to identify ideal vs. reality. Empower workforce to new expectations. Convert from defect management to process management.

7



### QUALITY ASSESSMENT

Recap previous steps to identify opportunity for continuous improvement focused on people, processes, logistics and appearance.